

How and where to pay your rent



	<p>By bank standing order. Please ask us for a standing order form which you should fill in and send to your bank.</p>
	<p>At any post office in the United Kingdom by cash, or by cheque, using the payment card that we sent you when your tenancy started.</p>
	<p>On the internet. Go to www.westlea.co.uk/payments and have your payment card and debit or credit card ready. (You will need to choose a password the first time you use the site.)</p>
	<p>By phone with a debit or credit card. Call us at any time on 01249 466106 (a recorded message will talk you through the process). If you would prefer to speak to a person, call 01249 466150 in office hours. You will need to have your payment card and debit or credit card ready.</p>
	<p>At any 'PayPoint'. Use your payment card to pay wherever you see the PayPoint logo (in convenience stores, newsagents, supermarkets and service stations).</p>
	<p>At any 'payzone'. Use your payment card to pay anywhere you see the payzone logo (in convenience stores, newsagents, supermarkets and service stations).</p>
	<p>By post. Please send your payment to Customer Accounts, Westlea Housing, Methuen Park, Chippenham, SN14 0GU. (If you send cash, you must use registered post.)</p>
	<p>Through Housing Benefit. You claim Housing Benefit from your local council. If you need help with your claim, please contact us.</p>

